



Happy
New
Year

2012

TERMS & CONDITIONS APPLICABLE TO ALL ORDERS

Menu Availability

- 1) Menus are available from 13th January to 6th February 2012 (except 23rd to 26th Jan – we are closed for holidays)
- 2) 22nd Jan (CNY eve)-Joyous & Imperial Sets and Mini Buffet (last delivery 6pm & last self-collection: 5pm)
- 3) 22nd Jan (CNY eve) - - **buffet eating time latest by 12pm; latest collection strictly by 2pm.**
- 4) 16th to 21st Jan, 27th Jan to 6th Feb – Non-cny menus from \$12/pax are available at surcharge of \$2/pax

Duration

Buffet Orders : Maximum 3 hours from eating time (extension: \$10 per hour), except 22nd Jan

Set & Mini: Consumption within 2 hours from delivery

Buffet Package Includes

- 1) Set up with warmers on table with table cover and skirting.
- 2) Provision of required disposable wares, trash bags, serviettes & packed away boxes.
- 3) Display of floral centerpiece, food tags, halal certificate and CNY decos.

Payment Terms

- 1) Orders are deemed confirmed only on receipt of non-refundable deposit of 50% of total invoice amount.
- 2) **Prepayment of balance via cash/cheque/AMEX for 22 Jan orders is required by 18th Jan.**
- 3) For other days, balance payment upon food delivery. Payment by credit card (AMEX only) must be made 3 working days in advance of event date. For cheque payment, please make crossed cheque payable to Q'zin Food & Management Pte Ltd.

Set and Mini Package Includes

- 1) Packing of food in disposable containers
- 2) Provision of required disposable wares, trash bags, serviettes & table cloth.

(no warmer and table)

Others

- 1) Prevailing GST is chargeable on total invoice amount.
- 2) All orders regardless of menu types are subject to the above terms of order.
- 3) Q'zin shall not be liable for any damage caused during and at the function.
- 4) Menu item may subject to change with or without prior notice due to seasonal non-availability.
- 5) Menu items are non-exchangeable

Transport Charge (except Sentosa, Jurong & Changi Cargo)

- 1) Buffet : \$40 + 7% GST
- 2) Set & Mini : \$30 + 7% GST / 22nd Jan: \$35 + 7% GST
- 3) Waived for order of 60 pax and above.
- 4) Actual delivery time may vary 30 mins before or after the indicated event time due to the peak season.

Cancellation or Postponement Charge

- 1) 70% of total payable for cancellation/postponement 10 or less working days before event date.
- 2) 100% of total payable for cancellation/postponement 5 or less working days before event date.

Service Staff & Chef Booking

- 1) Service staff @ \$100 each (3 hours duration).
Incremental charge for service staff @ \$25 per hour.
- 2) Chef @ \$150 each (3 hours duration).
Incremental charge for chef @ \$30 per hour.

Late Collection Surcharge

Collection Surcharge from 10.00 pm - \$30.00
 Collection Surcharge from 11.30 pm - \$150.00
 Collection Surcharge from 12 midnight-\$200.00

